Sprint

Get started.

All you need to know to get going.

SAMSUNG Exclaim™

Welcome

Sprint is committed to developing technologies that give you the ability to get what you want when you want it, faster than ever before. This booklet introduces you to the basics of getting started with Sprint and your new Samsung Exclaim™.

Only on the Now Network™.

Get Your Phone Ready

> Insert the Battery

1. Remove the battery compartment cover on the back of the phone by pressing down and sliding it in the direction of the arrow on the cover and then lifting the battery compartment cover up and off.
2. Insert the battery into the battery compartment and gently press down until it clicks into place.
3. Replace the battery cover.

> Charge the Battery

1. Plug the phone charger into an outlet.
2. Plug the other end of the charger into the phone's charger or accessory jack.

> Turn the Phone On

- Press and hold END to turn the phone on.

> Switch to Spanish Menus

1. Highlight Home and press MENU OK > **Settings** > **Display** > **Language.**
2. Highlight **Español** and press MENU OK.

Activate Your Phone

Activate Your Phone

- If you purchased your phone at a Sprint Store, it is probably activated and ready to use.
- If you received your phone in the mail, and it is a new Sprint account or a new phone number, your phone is designed to activate automatically when you first turn it on. To confirm your activation, make phone call.
- If you received your phone in the mail and you are switching numbers from a previous Sprint phone or the new phone, you need to go online to activate the number on your new phone.
  - From your computer's Web browser, go to sprint.com/activate and complete the onscreen instructions to activate your phone.

  When you have finished, make a phone call to confirm your activation. If your phone is still not activated or you do not have access to the Internet, contact Sprint Customer Service at 1-888-211-4727 for assistance.

Make Your First Call

Make Your First Phone Call

1. Enter a phone number using your keypad. (If you make a mistake while dialing, press BACK to erase.)
2. Press TALK.
3. When you're finished, press END.

Navigate Your Phone

Introducing Sprint One Click

Sprint One Click brings all your favorite features to your fingertips on your Samsung Exclaim™.

This easy-to-use design lets you access features such as **MESSAGING**, **SPRINT NAVIGATION**, **GOOGLE**, **FACEBOOK**, **MYSPACE**, and the **INTERNET** all without having to leave the main screen. It also gives you at-a-glance access to personalized information "bubbles" when you're on the **Home** screen.

Navigate Your Phone

Get to Know the Main Screen

- **Carousel** – The bottom row of **tiles**, or icons, on your main screen. The carousel gives you instant access to your favorite features.

  To highlight a tile, press the navigation key right or left to move the carousel. The center tile is the highlighted tile. (The **Home** tile is highlighted in the illustration above, displaying the Home screen.)

  To highlight an option above a tile, press the navigation key up or down to select it.

- **Bubbles** – The "at-a-glance" information windows available when the Home screen is displayed.

  To access the phone's main menu, highlight and press MENU OK.

Navigate Your Phone

Personalize Your Home Screen

Add up to eight "bubbles" to your Home screen to display the information you want at a glance.

1. Highlight and press **OPTIONS** (left softkey) > **Personalize Home Screen** > **Add a Bubble**.
2. Highlight a bubble (such as Date and Time, News, Weather, Sports News, Finance, or Horoscope) and press **ADD** (left softkey). Follow the instructions to customize your selection.

- To use the bubbles, press the navigation key up or down to highlight a bubble, and then press MENU OK to display more information.

Personalize Your Carousel

Your phone's carousel holds up to 15 tiles. Add, remove, and rearrange tiles as often as you like. For more information, see **Section 2B: Navigating the Main Screen** in your *User Guide*.

Learn More

Use the built-in Tutorial to learn all you need to know about Sprint One Click. Highlight and press **OPTIONS** (left softkey) > **Tutorial**.

Voicemail

> Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated. Always use a passcode to protect against unauthorized access.

1. Press and hold 1 ✉.
2. Follow the system prompts to create your passcode and record your name and greeting.

> Retrieve Your Voicemail

From your phone:

1. Using One Touch Message Access, press and hold 1 ✉ .
2. Otherwise, use the menu keys to highlight ⌂ and press MENU OK > **Messages** > **Voicemail** > **Call Voicemail**.

From any other phone:

1. Dial your wireless phone number.
2. When your voicemail answers, press *.
3. Enter your passcode.

Save a Phone Number

1. Enter a phone number and press MENU OK.
2. Select **New Entry** to create a new contact, or **Existing Entry** to save the number to an existing contact.
3. Select a category for the number (such as **Mobile**, **Home**, **Work**, **Pager**, **Fax**, or **Others**), enter a name for the entry, and add any other information you wish to store to the contact.
4. Press MENU OK and then press **DONE** (left softkey).

Retrieve a Phone Number

1. Highlight and press MENU OK > **Contacts.**
2. Use your navigation key to scroll through the entries, or use your keypad to enter the first few letters of the contact entry.
3. To display an entry, highlight it and press MENU OK.
4. To call the entry's default phone number, highlight it and press TALK.

Note: You can also display the Contacts list by pressing **CONTACTS** (right softkey) in standby mode.

Take a Picture

1. Highlight Home and press MENU OK > **Photos** > **Camera** to activate the phone's camera. (You can also press the Camera button.)
2. Using your display as a viewfinder, aim the camera lens at your subject, and press MENU OK or the camera button.
3. Press MENU OK or BACK to return to Camera mode, or press **Options** (right softkey) to explore other options, including sending the picture using Sprint Picture Mail.

Record a Video

1. Highlight Home and press MENU OK > **Photos** > **Camcorder** to activate the video camera.
2. Select **Video Mail** or **Long Video**.
3. Using the phone's display screen as a viewfinder, aim the lens at your subject, and press **Record** (left softkey), MENU OK, or the Camera button to begin recording.
4. Press **Done** (left softkey), MENU OK, or the Camera button to stop recording.
5. Press **Next** (right softkey) to explore options, including sending the video using Sprint Picture Mail.

> Send a Text Message

1. Press MENU OK > **Messages**> **Send Message** > **Text Message**.
2. Select a recipient from recent messages, or select **Go to Contacts** to select a recipient from your contacts, or press **NEW ADDR.** (right softkey) to enter a phone number or email address by hand.
3. Enter a wireless phone number or email address. If prompted, press **CONTINUE** (left softkey).
4. Use your keypad or your QWERTY keyboard to enter a message or press **OPTIONS** (right softkey) to choose from preset messages or emoticons.
5. Press **SEND** (left softkey).

> Send a Picture or Video

1. Highlight and press MENU OK > **Messages** > **Send Message** > **Picture Mail**.
2. Select **Go to Contacts** or **NEW ADDR** (right softkey) to enter the recipients, and press MENU OK.
3. Use the navigation key to select from **In Phone**, **Memory Card**, **Online Albums**, **Take New Picture** **Take New Video,** or **Text Only**.
4. Highlight the picture or video you wish to send and press MENU OK.
5. Follow the onscreen prompts. You can select a subject, and add a text or audio message if you wish.
6. Press **Send** (left softkey) to send the picture.

Manage Your Account

Online: www.sprint.com

- make a payment, see your bills, enroll in online billing
- check minute usage and account balance
- see or modify the details of your Sprint service plan
- get detailed instructions and download content

From Your Sprint Phone

- press *Shift 4GHI TALK to check minute usage and account balance
- press *Shift 3DEF TALK to make a payment
- press *Shift 2ABC TALK to access a summary of your Sprint service plan or get answers to other questions

From Any Other Phone

- Sprint Customer Service: Dial 1-800-Sprint1 (1-800-777-4681)
- Business Customer Service: Dial 1-800-927-2199

Helpful Sprint Information

Total Equipment Protection

The protection you need so you can be worry free

Should anything happen to your phone, you'll have a worry-free way to ensure that you get connected again soon.

- **Coverage includes:**
  Loss, Theft, Routine maintenance, Physical or liquid damage, Mechanical or electrical problems, Failure from normal wear and tear
- **For more information:**
  See the Total Equipment Protection brochure available at any participating retail location or go to www.sprint.com/tep for more details. To enroll within 30 days of activation call 1-800-584-3666.

Total Equipment Protection is a service provided by Asurion Protection Services, LLC, Continental Casualty Company's (a CNA company) licensed agent for the customers of Sprint.

Sprint 411

Dial 411 for nationwide listings, movie show times, restaurant reservations, driving directions and more. Spanish-speaking operators are available. See www.sprint.com for pricing and more details.

Resources

For Your Phone

This *Get Started Guide* to get you up and running.

Features Guide – Get the most from the services and features available on your new Sprint phone.

User Guide – View the comprehensive *User Guide* to the Samsung Exclaim™.

Web – Go to sprint.com/support to download the latest version of the *User Guide*, and to access troubleshooting and other resources.

For Your Sprint Experience

sprint.com/begin – Visit sprint.com/begin to discover all you can do with your phone and Sprint service. Explore all your options, find ways to personalize your experience, even vote for your favorite features. It's a whole new beginning.

For the Environment

Recycle your old phone safely and conveniently using the addressed recycling envelope packaged with your new phone. Visit sprint.com/recycle for more details.

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